

NON-DISCRIMINATION NOTICE

Bay Street Orthopaedics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Bay Street Orthopaedics does not exclude people or treat them differently based on race, color, national origin, age, disability, or sex.

Bay Street Orthopaedics provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Bay Street Orthopaedics provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the liaison for Bay Street Orthopaedics at 231.347.5155.

If you believe that Bay Street Orthopaedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Compliance Officer
Bay Street Orthopaedics
4048 Cedar Bluff Dr., Suite 1
Petoskey, MI 49770

Phone: 231.347.5155

Fax: 231.668.4082

Email: justin@baystreetortho.com (Justin Blohm, Chief Operating Officer)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer is available to help you.

You can also file a civil right complaint with the U.S. Department of Health and Human Service, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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